

12-05-01

A



FRISHAUF, HOLTZ, GOODMAN, LANGER & CHICK, P.C.
ATTORNEYS AT LAW

767 THIRD AVENUE, NEW YORK, N.Y. 10017-2023

LEONARD HOLTZ
HERBERT GOODMAN
WILLIAM R. WOODWARD (1914-1994)
THOMAS LANGER
MARSHALL J. CHICK
RICHARD S. BARTH
DOUGLAS HOLTZ
ROBERT MICHAL
TELEPHONE: (212) 319-4900
FACSIMILE: (212) 319-5101

ASST. COMMISSIONER FOR PATENTS
Washington, D.C. 20231

Express Mail Mailing Label
No.: EV 044 466 175 US

Date of Deposit: November 2, 2001

I hereby certify that this paper is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner of Patents and Trademarks, Washington, D.C., 20231

Barbara Villani
Barbara Villani
Attorney Docket No. 01702/LH

Transmitted herewith for filing is the **JAPANESE language** patent application of**Inventor(s): Toshio UENO**

FILING IN JAPANESE LANGUAGE
37 CFR 1.52(d) AND 1.17(k)

Title: "TECHNICAL SUPPORT SYSTEM"

Priority Claim (35 U.S.C. 119) is made, based upon:

None

Enclosed herewith are:

- JAPANESE LANGUAGE Specification (Description, Claims): Pages 1 - 18; Number of claims 1 - 12**
- Declaration and Power of Attorney [X] executed; [] unexecuted (supplied for information purposes)**
- 9 Sheets of drawings, Figures 1 - 13 [X] Formal [] Informal**
- Assignment and "Patents" Recordation Form Cover Sheet (PTO-1595) AND \$40. RECORDATION FEE**

ASSIGNMENT INFORMATION FOR PUBLICATION:

Toshiba Tec Kabushiki Kaisha
1-1, Kanda Nishiki-cho, Chiyoda-ku,
Tokyo, 101-8442, Japan

- Certified copy (ies) of priority document(s) identified above**
- Information Disclosure Statement; [] Form PTO/SB/08A**
- Preliminary Amendment**
- Change of Correspondence Address (Form PTO/SB/122)**
- Applicants Claim Small Entity Status**
- Receipt Postcard**

	Number Filed	Number Extra	Rate	Calculations
Total Claims	<u>12</u> -20 =	—	x \$18.00 =	\$ _____
Independent Claims	— - 3 =	—	x \$84.00 =	\$ _____
MULTIPLE DEPENDENT CLAIMS			+ \$280.00 =	\$ _____
NON-ENGLISH SPECIFICATION		BASIC FEE		\$ 740.00 \$ 130.00
		Total of above Calculations		\$ 870.00

To the extent not tendered by check, authorization is given to charge any fees under 37 CFR 1.16 and 1.17 during pendency of the application, or to credit any overpayment, to Deposit Account No. 06-1378. Duplicate copy of this letter is enclosed.

FRISHAUF, HOLTZ, GOODMAN, LANGER & CHICK, P.C.

By: *[Signature]*
Leonard Holtz, Reg. No. 22,974

Please type a plus sign (+) inside this box →

Approved for use through 10/31/2002. OMB 0651-0035

U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

CHANGE OF CORRESPONDENCE ADDRESS

Application

Address to:
Assistant Commissioner for Patents
Washington, D.C. 20231

Application Number	
Filing Date	Herewith
First Named Inventor	UEENO
Group Art Unit	
Examiner Name	
Attorney Docket Number	01702/LH

Please change the Correspondence Address for the above-identified application
to:

Customer Number

01933

Type Customer Number here



01933

PATENT TRADEMARK OFFICE

OR

<input type="checkbox"/> Firm or Individual Name			
Address			
Address			
City	State	ZIP	
Country			
Telephone	Fax		

This form cannot be used to change the data associated with a Customer Number. To change the data associated with an existing Customer Number use "Request for Customer Number Data Change" (PTO/SB/124).

I am the :

- Applicant/Inventor.
- Assignee of record of the entire interest.
- Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).
- Attorney or Agent of record.
- Registered practitioner named in the application transmittal letter in an application without an executed oath or declaration. See 37 CFR 1.33(a)(1). Registration Number _____

Typed or Printed Name

Leonard Holtz, Reg. No. 22,974

Signature

Date

November 2, 2001

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

*Total of _____ forms are submitted.

Burden Hour Statement. This form is estimated to take 3 minutes to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.